

HADASSAH'S HOPE

# Women's Resources Guide



Reference Guide  
for Club Visits

## Overview

There will be instances when ministering in the clubs, that a club worker mentions a concern that requires assistance beyond the purpose of Hadassah's Hope Ministry.

If you are speaking to someone and identify a need beyond what you can support through ministry and prayer, please use this guide below to identify potential appropriate resource(s).

Examples of situations that may need additional information or resources include:

- Statements regarding substantial **financial issues** and/or **loss of a place to live**
- Inability to secure **medical help** for themselves or their children
- Mentions of **abusive situations**
- Issues with **children having learning challenges** or having a desire for their **children being engaged in extra-curricular activities**
- Showing interest in **educational opportunities and/or job training**
- Require **legal support** for themselves or their children
- Need **assistance with addiction** to drugs, alcohol or any other addictive substances/habits

The above is not intended to be a comprehensive list of every situation but examples of challenges that may require further help.

The focus of Hadassah's Hope is to minister to and pray for these women in a way that they can see the love of Jesus. It is not our role to provide specific life advice or guidance. Use the information in this guide to provide information of possible options for the women based on what you are hearing.

When speaking to club workers about the organizations/programs:

- Avoid making suggestions or promises for the services provided by these organizations/programs.
- Use phrases such as "a possible option is", "possibilities for assistance is" or "a group that may know something about this is".
- Do not state, suggest or infer that we know any details regarding the actual programs. (e.g. Don't say things such as "I used this program for my child and...").
- Avoid suggesting any business connection between Hadassah's Hope and these programs/organizations.

How to use this guide (after identifying a possible need):

- Refer to the appropriate resource category or categories.
- Provide the organization/program names, phone numbers and websites to the club worker by writing it down on a blank sheet of paper. *(It's best to provide more than one reference.)*
- Either pray with them and/or let them know you will pray that they gain the support they need for situation.

**Note: Report any updated information or misinformation in this document to your Outreach Team Lead or Tami Taunton.**

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## Financial and Housing Assistance

**Ability Housing of Northeast Florida**, (904) 359-9650 or Online Message / [www.abilityhousing.com](http://www.abilityhousing.com)

Ability Housing is a Florida nonprofit that develops housing, setting a standard of excellence in the field of affordable and supportive housing. We focus on meeting the needs of persons experiencing or at risk of homelessness and adults with a disability.

**Access Florida Department of Children and Family Services**, (904) 723-2000 / [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)

- Food assistance
- Medical assistance and Medicaid
- Temporary cash assistance for families with children (TANF)
- General program information
- Federal Non-Discrimination Poster
- Family Nutrition Program (SNAP Ed)
- Family support
- Suicide support

**Access Wireless**, Facebook Page is preferred contact method or Online Form /

<https://www.freegovernmentcellphones.net/>

- To secure government assistance for the phone
- Not a telephone company; refer to online link for questions on cell phones already secured

There are two servicing companies for the government supplied phones:

1) *Assurance Wireless* <https://www.freegovernmentcellphones.net/free-cell-phone-providers/assurance-wireless>

2) *Safelink Wireless* <https://www.freegovernmentcellphones.net/free-cell-phone-providers/safelink-wireless>

**BEAM – Beaches Emergency Assistance Ministry**, (904) 241-2326 or Online Form / [info@jaxbeam.org](mailto:info@jaxbeam.org) / [www.jaxbeam.org](http://www.jaxbeam.org)

Helps families in the Beaches communities from Mayport / Atlantic Beach to Neptune Beach, Jacksonville, Beach and Ponte Vedra in these zip codes: 32233, 32224, 32266, 32227, 32250 and 32082.

- Food assistance
- Financial Assistance, including help with Rent and Utilities
- Help applying for SNAP and Medicaid
- Single Parent Workshops with parenting workshops and more

**Catholic Charities**, (904) 354-4846 or Online Form / [www.ccbjax.org](http://www.ccbjax.org)

Provides the basic needs to help prevent homelessness through the Emergency Assistance department. Their goal is to help families facing eviction or loss of utilities to remain safe and secure in their homes.

- Helps with rent, mortgage or utility payments
- Food is distributed to the public on Wednesday and Friday afternoons from 11:30 am – 1:00 pm (must bring SSN card for each person needing food)
- Housing Opportunities for Persons with AIDS (HOPWA) program
- Caring Choices Pregnancy Counseling
- Financial assistance for the elderly, disabled and poor in the JEA service area (904) 632-0600

**Clara White Mission**, (904) 354-4162 / [www.theclarawhitemission.org](http://www.theclarawhitemission.org)

Works in partnership with the community to prevent and reduce homelessness through advocacy, housing, job training, and employment.

- Food provision
- Educational training
- Housing services

**Downtown Ecumenical Services Council**, (904) 358-7955 / [www.descjax.org](http://www.descjax.org)

Food pantry and clothing assistance serving Duval, Clay and Nassau counties.

- Open from 9:00am-12:00pm, Monday, Wednesday, Friday.
- Proof of ID and housing required.

**Habitat for Humanity**, (904) 798-4529 / [www.habijax.org](http://www.habijax.org)

Habitat works in partnership with local families and volunteers to build and rehabilitate simple, decent homes for qualified individuals.

**Jacksonville Housing Authority**, 904-630-3877 / [www.jaxha.org](http://www.jaxha.org)

Provides safe, clean, affordable housing and effective social services to low and moderate income families and individuals.

**Lifeline Program (Cell-phones for Low-Income Consumers)** <https://www.lifelinesupport.org/>

- Enter zip code on the 'Companies Near Me' search page
- Identified companies in someone's zip code will be presented with the company names and phone numbers to contact with further information

**Lutheran Social Services**, 904-448-5995 / [www.lssjax.org](http://www.lssjax.org)

Faith based social service ministry. This team helps the underserved manage their finances and take back control of their lives. Hunger relief and refugee services are also available.

**Operation New Hope**, (904) 354-4673 / [www.operationnewhope.org](http://www.operationnewhope.org)

Operation New Hope is redirecting the path ex-offenders receive training, support and skills to get a job after being incarcerated.

**Salvation Army**, (904) 366-9222 / [www.salvationarmynefl.org](http://www.salvationarmynefl.org)

The Salvation Army provides assistance to those in need through services such as food for the hungry, clothing and shelter to the homeless and opportunities for underprivileged children.

**Soles4Souls**, (866) 521-SHOE (7463) / <https://www.soles4souls.org>

Program provides new clothing and shoes to people in need across the world.

**The Storehouse**, register online and make an appointment / Contact: Rachel Self / [www.nlcf.org/thestorehouse](http://www.nlcf.org/thestorehouse)

Offers free used clothing, free used furniture, and free household items.

**VyStar Credit Union** / <https://vystarcu.org/Financial-Tools/Financial-How-To>

Budget Assistance

## Medical Help

**ALPHA-OMEGA Miracle Home**, (904) 823-8588 / [www.aomh.org](http://www.aomh.org)

Provides housing, counseling and education for the new faces of homelessness – single mothers, their children and senior women.

**Legacy of Care Health Clinic**, (904) 745-9333 / [www.legacyofcare.net](http://www.legacyofcare.net)

Legacy of Care Health Clinic provides free medical care for adults without health promotion services to all insured and underinsured adults through disease management, preventative education and health screening. Vision screening is also included.

**Mayo Clinic**, (844) 217-9591 toll-free / <https://www.mayoclinic.org/patient-visitor-guide/billing-insurance/financial-assistance>

Mayo Clinic seeks to provide support for those unable to pay for medically necessary care. Services include:

- Using fair and consistent billing and collection practices, including charitable care and financial assistance policies and a standard application process
- Providing extended payment plan options and medically necessary services at reduced rates or at no cost for patients eligible for financial assistance
- Providing emergency care, regardless of ability to pay

**Sulzbacher Health Centers**, (904) 394-4950 / <http://www.sulzbacherjax.org/about>

Offers a complete range of health-care services to residents of the Sulzbacher facility and others in need in the community. Comprehensive medical assessments and treatments provided.

**Volunteers in Medicine**, (904) 399-2766 / [www.vim-jax.org](http://www.vim-jax.org)

Volunteers in Medicine offers free health care for low income individuals who are working un-insured.

## Women’s Services

**Community Health Outreach**, (904) 573-1333 or admin@chojax.org / [www.chojax.net](http://www.chojax.net)

A Christian organization with a mission which provides a Healing Hands Clinic, food pantry and a Baby Luv Center. Provided are comprehensive health services, food assistance, and pregnancy center to Duval County residents in need.

**Patient Form:** <https://chojax.org/s/CHO-Patient-Application-2019.pdf>

**Hours of Services:**

Food Pantry	Medical	Dental	BabyLuv
Mon 9:00 a.m. to 11:00 a.m.	Mon, Tues, Thu 9:00 a.m. to 4:00 p.m.	Mon, Tues, Thu 9:00 a.m. to 4:00 p.m.	Mon 10:00 a.m. to 12:00 p.m.
Wed 9:00 a.m. to 11:00 a.m.	Wed and Fri 9:00 a.m. to 12:00 p.m.	Wed and Fri 9:00 a.m. to 12:00 p.m.	Wed 10:00 a.m. to 12:00 p.m.
Sat 9:00 a.m. to 11:00 a.m.			Sat 9:00 a.m. to 11:00 p.m.

**Daniel Foundation**, (904) 296-1055 / [www.danielkids.org](http://www.danielkids.org)

Provides a supportive haven for abused, neglected, or abandoned children through a variety of innovative programs.

**First Coast Women’s Services**, (904) 262-6300 / [www.fcws.org](http://www.fcws.org)

A faith-based not-for-profit organization that provides free-of-charge pregnancy testing, limited ultrasounds, options counseling, and community referrals (view all services here). We do not provide extended OB/GYN or pre-natal care, birth control prescriptions or devices, fertility testing, abortion services, referrals for abortion or STD/STI testing. All services are fast, free of charge, and confidential. Walk-ins welcome.

**Gateway**, (877) 389-9966 / [www.gatewaycommunity.com/](http://www.gatewaycommunity.com/)

Recognized leader in addiction treatment for adults and adolescents in the Northeast Florida region. Services include support for recovery while at home, treatment programs while working, family housing for women with infants and children and detoxification support. Note: Contact Tami Taunton for referrals to Gateway.

**Hubbard House**, (904) 354-3114 / [www.hubbardhouse.org](http://www.hubbardhouse.org)

Offers shelter for victims of domestic violence, a Batterer’s Intervention program for abusers; provides intervention and prevention.

**The Inn Ministry**, (904) 388-7730 / <http://www.innministry.org>

Provides for pregnant mothers and mothers with small children in a crisis.

**Quigley House**, (904)284-0061 or (904) 284-0340 / [www.quigleyhouse.org](http://www.quigleyhouse.org)

A comprehensive Domestic Violence and Sexual Assault Center serving the *Clay County* area in Northeast Florida. The mission is to provide advocacy and empowerment to victims of domestic violence and sexual assault while providing community education to heighten awareness.



**The Salvation Army**, (904) 366-9222 / <https://salvationarmyflorida.org/jacksonville-ac/#programs>  
Purpose and passion to bring help to people experiencing hardship. The services include social services, child development center, disaster services, spiritual and correctional services. A service provided through the Correctional Services is a batterers intervention program for men who have been court-ordered to complete the program.

**Women's Center of Jacksonville Rape Recovery Team**, (904) 722-3000 / <https://womenscenterofjax.org/>  
Improving the lives of women through advocacy, support and education and providing rape recovery services for individuals of all genders in Duval, Nassau and Baker counties

## Children's Assistance

**Big Brothers, Big Sisters of Northeast Florida**, (904) 727-9797 or Online Form / [www.bbbsnefl.org](http://www.bbbsnefl.org)  
Northeast Florida helps children reach their potential through professionally supported one-to-one relationships.

**Boys and Girls Club of Northeast Florida**, (904) 396-4435 / <https://www.bgcnf.org/>  
Caring, trained and trustworthy youth development professionals who serve children in the Duval and St. John's counties. The mission is to enable all young people to realize their full potential.

**Boy Scouts of America**, (904) 388-0591 / [www.nfscouting.org](http://www.nfscouting.org)

**Girl Scouts of Gateway Council**, (904) 388-4653 or (877) 764-5237 / <https://www.girlscouts-gateway.org/>

**Girls Inc.**, (904) 731-9933 or Online Form / <http://www.girlsincjax.org/>  
Literacy and Identity programs as well as summer camps.

**Hope Haven Children's Clinic**, (904) 208-2044-Cypress Plaza Dr., (904) 503-0344-Southpoint Dr. N., (904) 346-5100-Beach Blvd. / [www.hope-haven.org](http://www.hope-haven.org)  
Ensure that children and families realize their full potential by providing specialized services and individualized educational opportunities. Options include after-school programs, camps, parenting classes, education advocacy, tutoring, therapy services for children and employment services.

**Police Athletic League**, (904) 854-6555 / <https://jaxpal.com>  
Enriches the lives of children by creating positive relationships between law enforcement officers and youth through educational, athletic and leadership programs. There are also afterschool programs.

**STAR Program**, (904) 387-4661 ext 1096 / [http://rehabworks.org/stw\\_star.shtml](http://rehabworks.org/stw_star.shtml)  
Counseling program offered through Gateway for students who are 14-21.  
Please reach out to Tami Taunton if you need a referral form.

**Youth Crisis Center**, (904) 725-6662, (877) 720-0007 / [www.youthcrisiscenter.org](http://www.youthcrisiscenter.org)  
The Youth Crisis Center is a runaway crisis center that provides services for runaway, displaced, troubled youth and their families.



## Adult Education and Employment

**CareerSource Northeast Florida**, (904) 356-JOBS (5627) / <http://careersourcenortheastflorida.com/>  
Job seeker services to allow you to create a personal success plan that helps you take your career to the next level.

**Emmett Reed Community Center**, (904) 630-0958 / [http://www.coj.net/departments/parks-and-recreation/recreation-and-community-programming/community-centers-\(1\)/emmett-reed-community-center,-gymnasium-and-park](http://www.coj.net/departments/parks-and-recreation/recreation-and-community-programming/community-centers-(1)/emmett-reed-community-center,-gymnasium-and-park)

A recreational center located in downtown Jacksonville providing various educational opportunities and activities, including donations, to families in need. This Center has a number of partnerships in the city of Jacksonville who wish to serve the community. Contact the Center for the most recent schedules and activities.

**Florida State College at Jacksonville (FSCJ)**, (904) 646-2300 or (904) 632-3151/ <https://www.fscj.edu/>  
Contact the college for information on Readiness Programs and Specialized Services and Outreach for students with low-income.

**Fresh Ministries-LifePoint Career Institute**, (904) 355-0000-Laura Street, (904) 854-6770-Phillip Randolph Blvd or Apply Online / <https://freshministries.org/lifepoint-career-institute/>  
LifePoint Career Institute offers training and tutoring to students to prepare them for work in the hospitality and healthcare fields.

**Jacksonville Public Library**, (904) 255-2665 / <https://www.jaxpubliclibrary.org/locations/main-library>  
Refer to the Events tab for classes and events. Each library location has both adult and child education events. Monthly calendars are provided online and at each location.

**Job Corps**, (800) 733-JOBS (5627) / <https://www.dol.gov/general/topic/training/jobcorps>  
A no-cost education and vocational training program administered by the U.S. Department of Labor that helps young people ages 16-24 improve the quality of their lives by empowering them to get great jobs and become independent.

**Northeast Florida Community Action Agency, Low-Income Home Energy Assistance Program**, (904) 362-8052 / <http://www.nfcaa.net/emergency-and-utility-assistance/>

Assists low-income households with immediate and emergency home energy needs. NFCAA makes direct payments to utility companies when a family does not have the funds and is in danger of having their electricity disconnected.

The Northeast Florida Community Action Agency provides other family, education and self-sufficiency programs and resources. Refer to the website for the most current information. <http://www.nfcaa.net/>

## Legal Assistance

**Jacksonville Area Legal Aid**, (904) 356-83711, **St. Johns County Legal Aid**, (904) 827-9921, **Clay County Legal Aid**, (904) 284-8410 / <https://www.jaxlegalaid.org/>

Legal Services for low income or special needs neighbors; refer to website for office location based on county.

**Child Support Information and Services**, 850-488-KIDS (5437) or Online Chat Feature /

<http://floridarevenue.com/childsupport/Pages/default.aspx>

Refer to the Florida Department of Revenue Child Support page for addressing a number of topics, questions, services related to Child Support.

## Addiction Recovery

### NO COST OPTIONS

**Alcoholics Anonymous (AA)**, National Website/ [Alcoholics Anonymous \(aa.org\)](http://www.aa.org)

**Local: AA in Jacksonville, Florida**, 904-399-8535, [Home](#) | [Northeast Florida Intergroup Services \(neflaa.org\)](http://www.neflaa.org)

A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

**City Rescue Mission – LifeBuilders Addiction Recovery**, (904) 387-HELP (4357) /

<https://www.crmjax.org/services/life-builders-program>

A program where participants are given the opportunity to become productive, self-sufficient members of society.

**Celebrate Recovery**, (904) 726-7460 / <https://www.celebraterecoveryjacksonville.com/about>

Christ-centered recovery program supports the recovery process for a variety of addictions, habits or hang-ups using a 100% Christ centered approach.

**Gateway**, (877) 389-9966 / [www.gatewaycommunity.com/](http://www.gatewaycommunity.com/)

Recognized leader in addiction treatment for adults and adolescents in the Northeast Florida region. Services include support for recovery while at home, treatment programs while working, family housing for women with infants and children and detoxification support.

**Grace Ministries**, (904) 885-5989 / [www.graceministries.org](http://www.graceministries.org)

Provides a pathway designed to help women get off the streets and into recovery so they can begin to rebuild their lives. In doing so, they hope to build relationships and begin to show the women that there is freedom, hope, and a purpose for their lives.

**Narcotics Anonymous**, National Information: (818) 773-9999, x133 / <https://na.org>

NA is a nonprofit fellowship or society of men and women for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. This is a program of complete abstinence from all drugs.

**NA in Jacksonville, Florida**, 904-723-5683 / [www.firstcoastna.org](http://www.firstcoastna.org)

**Salvation Army Adult Rehabilitation Center**, (904) 641-2122 / <https://salvationarmyflorida.org/adult-rehabilitation-center/>  
Information for Rehab Programs

### **Teen Challenge Southeast Region**

- Adult Women 18 and over, Jacksonville Women's Home (904) 317-0333 or (855) 934-HOPE (4673) or Online Form / [www.jacksonvillewomenshome.com](http://www.jacksonvillewomenshome.com)
- Adult Men 18 and over, Jacksonville Men's Center (904) 398-0013 or (855) 934-HOPE (4673) or Online Form / <https://jacksonvillemensrehab.com/>

Rehab programs for both men and women over 18 years old

**Trinity Rescue Mission Freedom Farm**, (904) 355-1205 <https://www.trinityrescue.org/programs/freedom-farm/>  
Rehab program form men

### **SELF-PAY/INSURANCE**

**Awakening Recovery Center**, (904) 733-7383 / <https://awakeningrecoverycenter.com/>

An outpatient drug rehabilitation and alcohol treatment center that provides individualized outpatient and intensive outpatient programs to individuals in and around Jacksonville, Florida.

**Lakeview Health, Addiction Treatment and Recovery**, (844) 208-3451, Online Form, or Online Chat / <https://www.lakeviewhealth.com/>

Get 24/7 Confidential Help; Multiple services including inpatient rehabilitation, partial hospitalization, medical detox and intensive outpatient.

**Wekiva Springs**, (904) 296-3533 / <https://wekivacenter.com/>

Provides substance abuse programs and Mental health programs. There are both inpatient and outpatient options available. Refer to website for what to expect.

## **Halfway Houses**

**Jax Sober Living Recovery Residences (Jacksonville Beach Transitional Living)**, (904) 300-6050 / [www.jaxsoberlivinghouse.com](http://www.jaxsoberlivinghouse.com)

Sober living home arrangements for both men and women. Provide a 12-step program including engaging in learning life skills.

## **Jobs**

**Operation New Hope**, 904-354-4673 / [operationnewhope.org](http://operationnewhope.org)

Provides support, life and job skills training for people with a history of involvement with the criminal justice system, and places them in employment that offers a sustainable quality of life.

## **Sober Living Houses**

**Alco House**, 904-355-1334 / [www.alcohouse.org](http://www.alcohouse.org)

A family type group home, free of substance abuse, provides the foundation needed by these men and women in early recovery. The stability enables the client/resident an opportunity to rebuild their life.

**Alcohol Service Center**, 904-355-6947 / <https://inpatient-drug-and-alcohol-rehab.com>)

Provides an extensive directory of hospitals and healthcare facilities that offering rehabilitation services.

**Alumni House**, 904-354-0835 / [www.gatewaycommunity.com/recovery.html](http://www.gatewaycommunity.com/recovery.html)

Recovery Housing with safe, stable living for men and women in recovery.

**Awakenings House**, 904-710-3844 / [www.awakeningshouseinc.org](http://www.awakeningshouseinc.org) / Contact: Carla Sweeney or Donna Fitchel

Private sober living homes for women only, located in the residential area of the Westside of Jacksonville Florida.

**City House**, 904-359-9375 / [www.cityhouses.org](http://www.cityhouses.org)

Dedicated to providing a safe and sober living environment in Jacksonville, FL to men and women struggling with the chains of drug and alcohol addiction.

**Grace Ministry of Helping Hands**, 904-885-5989 / Email: [love@graceministriesjax.org](mailto:love@graceministriesjax.org) / Contact: Kathleen McDonald

If a woman decides to go with us, we transport her to a local detoxification facility where she will remain for three to five days. During the detoxification process she will be assessed and released to a residential treatment center or a sober living facility.

## Residential and Rehab Centers

**Sulzbacher Center**, 904-359-0457 / [www.sulzbachercenter.org](http://www.sulzbachercenter.org)

Providing opportunities for homeless men, women and children to achieve a better life.

**Trinity Rescue Mission**, 904-355-1205 / [www.trinityrescue.org](http://www.trinityrescue.org)

To help the homeless and hungry in Jacksonville.

**Her Song-New life for survivors of sex trafficking**, 904-513-0203 / [Home](#) | [HER SONG](#) | [Flordia \(hersongjax.org\)](http://Flordia(hersongjax.org)

/ Contact: Jen or Kelly

## Treatment Centers

**Beaches Recovery**, 866-605-0532 / [www.beachesrecovery.com](http://www.beachesrecovery.com)

Premier drug and alcohol treatment center in Jacksonville Florida. We offer a complete continuum of care, starting with drug and alcohol detox.

**Lakeview Health**, 888-496-6950 / [www.lakeviewhealth.com](http://www.lakeviewhealth.com)

To guide you on the path to recovery. We are a passionate team of difference makers who empower profound recovery through exceptional, dynamic, and evidence-based treatment for individuals and their families.

**River Region**, 904-899-6300 / [River Region Human Services | Facebook](#)

Improving the quality of life for children, adults, the elderly, and families of Northeast Florida affected by substance abuse, mental illness, homelessness, HIV/AIDS and other communicable illness.

**Wekiva Treatment Center**, 904-717-6045 / [www.wekivacenter.com](http://www.wekivacenter.com)

Provides behavioral health and substance abuse treatment to adults and senior adults in Jacksonville and surrounding areas.